



WINDOWS & PATIO DOORS
Certificate of
Transfer of Warranty
to 2nd Property Owner*

Property Transferred From:

Name _____

Street _____

City _____

State _____ Zip _____

Date of Installation _____

Property Transferred To:

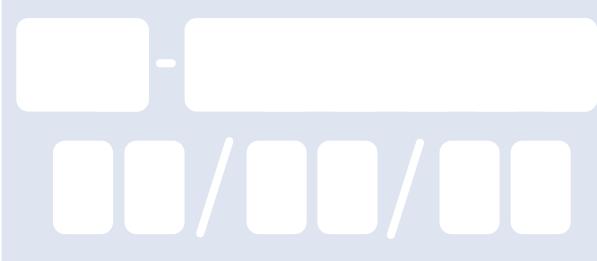
Name _____

Phone # _____

of Windows _____ # of Doors _____

Date of Transfer _____

*In order to transfer warranty to 2nd property owner, visit polariswindows.com (warranty registration) or complete this form and mail with a money order or certified check made payable to: Polaris Windows & Doors for \$100 to cover warranting transfer handling costs.



Print your 8 digit order number and date of manufacture above.

See panel to the right for instructions.

KEEP
DETACH

Register here:
polariswindows.com/warrantyreg.html



Dear Customer,

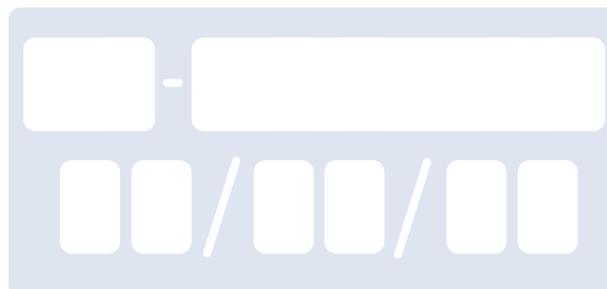
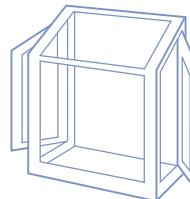
Write your order number and date of manufacture onto this warranty. They are printed on a sticker in the upper inside frame of your window and patio door.

DATE ORDER NUMBER
**DO NOT REMOVE
WARRANTY CODES**

All of your windows and patio doors have the same order number and date. Your order number is distinctive to YOU, and all service related solutions are dispatched and tracked using your order number. Your product is backed by an extensive and responsive network of service personnel.

Thank you for your trust in Polaris®.

If a Garden Window has been installed, please refer to Garden Window Warranty.



Purchased From:
 Retailer/Contractor



Address _____

City _____

State _____ Zip _____

Phone Number _____

E-mail _____

This is to certify that the Custom Vinyl Windows and/or Patio Doors have been installed on the premises of:

Name _____

Address _____

City _____

State _____

Zip _____

Date of Installation _____

CUSTOM VINYL WINDOWS & PATIO DOORS

LIMITED LIFETIME WARRANTY non-prorated • transferable

Products are fully warranted against defects in workmanship and materials under normal use and service for a Lifetime from date of installation. Polaris Windows & Doors® agrees to repair or replace, at the factory, free of charge, any returned product that is found to be defective. This guarantee does not cover glass breakage or screen damage for any cause whatsoever, service calls to the home will be made at the prevailing rate. Qualify your Warranty for coverage: The Original Residential Owner or Commercial Owner of any structure must complete this form or the online registration at www.polariswindows.com within sixty (60) days of the date of original product installation (or in the case of a new residence, owner-occupancy) in order to validate this warranty and qualify for its benefits. Registration is also available using QR code on the window sticker.

LIFETIME FRAME AND SASH WARRANTY:

Polaris Windows & Doors warrants that the vinyl extrusions manufactured from vinyl compound, for use by Polaris Windows & Doors in fabricating the Window and Patio Door Products, are free from defects in material and workmanship in the course of manufacture and will not materially rot, rust, crack, warp, pit, corrode, peel or blister during the warranty period and will not materially fail to maintain their basic color characteristics in the warranty period.

HARDWARE - LIFETIME

Polaris also warrants the moving parts, such as balances, tilt latches and locking mechanisms on all units, if those parts are not free from defects in material and workmanship under conditions of normal use and wear.

INSULATING GLASS LIFETIME WARRANTY:

Polaris Windows & Doors warrants that its insulating glass units (the Product) will be free from material obstruction of vision as a result of dust or film formation on the internal glass surfaces caused by failure of the hermetic seal due to faulty manufacturing of the unit (under ASTM-1036 standard specification). Polaris Windows & Doors will warrant this product for as long as the original purchaser owns and lives in the home, where the original product was installed. Units with mini-blinds between the glass will have a 10 year warranty from the manufacture date of the window or patio door. This includes stress crack, seal failure, or blind repair.

ULTRACAP

Polaris Windows & Door uses certain extrusions with UltraCap™, Black inside and Black inside/outside on casement windows. This is a 100% Acrylic Capstock Coating. Products extruded with UltraCap™ Coatings

will be free of manufacturing defects for a period of ten (10) years from date of purchase.

SPECIAL NOTICE:

Condensation on the prime window or patio door glass is the natural result of excess moisture in the air and does not indicate a faulty installation. Changes in temperature and humidity may create temporary conditions of condensation. The manufacturer cannot make any guarantees regarding condensation.

Polaris Windows & Doors makes no other express or implied representation or warranty of any kind regarding the product, whether as to merchantability, fitness for a particular purpose, or use of any other matter.

This Limited Warranty is void, and Polaris Window & Doors shall not be obligated to replace any unit or provide a credit for any unit where the necessity of such replacement in Polaris Window & Doors opinion, is due in whole or in part to improper installation of the Polaris Window & Doors insulated window and/or patio door containing the unit, maintenance or service, modification or alteration or accident, involving the unit. Additionally, this Limited Warranty shall not apply to (i) a unit sold or installed outside of the United States, (ii) a unit damaged in handling and/or installation, (iii) a unit that is subjected to stresses resulting from localized application of heat causing excessive heat differentials over the surface or edges of the glass,

(iv) seal failures due to faulty or improper installation, (v) use of unapproved exterior applied agents (e.g., unapproved cleaning agents, oil based compounds, etc.), (vi) any installation in excess of 6,000 feet above sea level of any unit without proper capillary breather tubes, (vii) in the event of application of films or decorations (e.g., sun-absorbing or reflective films or decorative substances), (viii) a unit installed in a high vibration area (e.g., airports) or a high moisture area (e.g., swimming pool or spa enclosures), where there is excessive vibration of the building or foundation or abnormal moisture or chemical environments, (ix) a unit sold or installed in an excessive saline environment, or (x) a unit that has been subjected to pressure cleaning.

In particular, Polaris Windows & Doors assumes no responsibility for glass breakage, improper usage, failure of Product due to faulty installation or building construction or design, improper handling, failure to follow Polaris Windows & Doors instructions regarding the Product, or if the unit is subject to stresses resulting from localized application of heat which causes excess temperature differentials, or if strain is applied to the unit by movement of the building. After market painting/staining of the product will void this warranty.

COMMERCIAL APPLICATIONS

If the property in which Polaris vinyl windows are installed is owned by an entity other than an individual resident owner, whether a corporation, partnership, unincorporated association, church, school or by a government or public entity, the warranty periods are as follows: Window frame and sash-20 years; Hardware-2 years; Insulated glass-10 years (*glass breakage not included*); Miniblinds-5 years

EXTERIOR COATING WARRANTY

The Polaris Windows & Doors exterior coating and laminate is guaranteed under normal conditions to the original purchaser for a period of 15 years against weathering, rotting, cracking, pitting, or specifically, but not limited to, "peeling or blistering from/on the applied surface and significant ultraviolet discoloration" (greater than 6 Delta E units) caused by natural environmental atmospheric conditions. Cleaning exterior of home using an acid-based wash voids exterior coating warranty.

WARRANTY CLAIMS:

Upon notice of a covered claim made within the coverage period, supplier will provide product replacement parts necessary for the repair of a covered warranty issue (labor and shipping is not included). Notify Dealer of claims under this Limited Warranty. State claimed defect, order number, dates of manufacture and installation, claimants name, address and phone number. In the event that the Product fails to conform to the Polaris Windows & Doors warranty described above, Polaris Windows & Doors will, at its option, furnish the purchaser with another Product. Provided, that if the same product is not available Polaris Windows & Doors may replace with a similar product at its sole discretion. F.O.B. Polaris Windows & Doors, Austintown, Ohio.

Polaris Windows & Doors will bear no other expense such as labor costs of any kind and purchaser's exclusive remedy, in lieu of all incidental, special, or consequential damages, including the case of negligence, is limited to the furnishings of another product as heretofore described.

For additional information, you may review FGIAs Caring for your Windows & Doors at
fgiaonline.org/pages/caring-for-your-windows-doors-and-skylights

Manufactured by Polaris Windows & Doors® 500 Victoria Road, Austintown, OH 44515
ThermalWeld Select and ThermalWeld Plus are registered trademarks of Polaris Windows & Doors 2025

KEEP
DETACH

WARRANTY TRANSFER INSTRUCTIONS

This Polaris warranty may only be transferred one time by the original purchaser in conjunction with a transfer of the property in which the windows and/or doors were originally installed. No other transfer of this Limited Lifetime Warranty is permitted. If this Limited Lifetime Warranty is transferred, the warranty against defects in materials and workmanship will continue in effect for 10 years after the date of transfer to the new homeowner. This warranty transfer does not include glass. To transfer this limited Lifetime Warranty, complete this portion of the certificate or visit polariswindows.com (warranty registration). If a copy of the attached transfer Certificate is not filled out and received by Polaris Windows & Doors within 30 days of the property transfer, this Limited Lifetime Warranty will expire and no longer be available to the second homeowner.

Mail the following to:
Polaris Windows & Doors
ATTN: Warranty Claims Department
500 Victoria Road Austintown, OH 44515

- This portion of certificate
- Money order or certified check for \$100 made payable to Polaris Windows & Doors